

LANGUAGE SERVICES

Problems understanding, speaking or reading English should not prevent you from getting HIV-related services and care.

While many languages are spoken in Los Angeles County, service-providers are unable to provide services in every language. Many providers, however, are trying to serve those with special language needs. If you speak a language other than English, have a disability that affects your ability to communicate or do not read or speak English well, talk to your provider about your needs.

What Services Are Available?

Many service-providers offer services in English and Spanish, accommodate persons with communication-related disabilities (e.g., vision or hearing impairment), and make referrals to organizations that can deliver needed services.

You should tell a case manager or another staff member about your needs when you call a provider or visit their site. They may need several days to find an interpreter for you, so notify them as soon as possible. If any provider tells you that they cannot accommodate your needs, ask for a referral.

Services are also available to help you improve your speech and/or reading skills. Ask for a referral to these programs.

Visit www.hivla.org for the most up-to-date Language Services listing.

If language services are not delivered appropriately, please contact OAPP's warmline @ (800) 260-8787.